



Section A

Date: _____ Phone Number: _____

Customer Name: _____
(Last) (First)

Physical Address: _____
(Street) (Apt. Number) (Mile Post)

Mailing Address: _____

(City) (State) (Zip Code)

Email address: _____

Section B Deposit Information

Deposit for Copper Valley Long Distance: \$ _____

A credit card may be provided as a financial guarantee for the above required deposits.

Visa Mastercard Discover

Credit Card number Expiration Date

Cardholder Signature

Section C

The following information is required if not already on file with
Copper Valley Telephone Cooperative

Social Security Number or Federal ID Number _____

Driver's License Number _____ State of Issue _____

Date of Birth _____

Employer Name and Address: _____

Employer Phone Number: _____

Name of other people authorized to make changes on these accounts:

Copper Valley Long Distance Service Agreement
Pick Your Plan or It's Your Call Plans

Copper Valley Long Distance (CVLD), whose address is 329 Fairbanks St. Valdez, Alaska, and the Customer, whose name and address appear on page one (1) of this document, enter into this Agreement. The parties agree that CVLD will provide services to the customer under the terms and conditions and for the fees and charges set forth below:

- 1. Services:** The Customer subscribes to the _____ Plan. CVLD will provide Intrastate and Interstate long distance calling service over all telephone lines under the account. The main number for this account is: _____. Only one plan is allowed per account. Specific lines may be excluded at the request of the customer for purposes of toll restriction.
- 2. Payment:** This service will be billed monthly on the Customer's Copper Valley Telephone Cooperative (CVTC) billing statement. Monthly payment for this service is due and payable through the terms and conditions associated with CVTC's monthly billing statement.
- 3. Deposit:** Customer may be required to supply a financial guarantee of their long distance account. Upon a customer's initial activation or reactivation, CVLD allows this to be in one of two forms:

 - a. A valid Visa, MasterCard, or Discover credit card in the customer's name. This card is for payment guarantee of the long distance account, and will be billed in the event that the account goes 60 or more days unpaid. Notification of billing for such delinquency will not be provided to the customer beforehand, as this Agreement signed by the customer serves as that notification.
 - b. A deposit, payable in cash, check, money order or billed to a Visa, MasterCard, or Discover credit card held in the customer's name. This deposit is eligible for refund after one year of good payment history, which means no unpaid invoices over 30 days, and no NSF checks within 12 consecutive months.
- 4. Long Distance Minutes Charges:** A monthly fee is charged according to the plan subscribed to by the customer. Minutes in excess of the included minutes of use will be billed to the Customer at the designated rate for the plan. International calls are not part of this plan and will be billed according to a fee schedule that is subject to change based on applicable rates for each country called. The toll cycle for long distance calling is from the 20th of the month through the 19th of the month. Minutes are rated for the bill issued on the 1st of the month following the end of the toll cycle.
- 5. Term:** The term of this Agreement is for one month. If Customer chooses to disconnect service prior to the completion of one month of service for any reason, the Customer will not be reimbursed for that month's charges.
- 6. PIC Charges:** CVLD will pay Copper Valley Telephone Cooperative for all applicable Primary Interexchange change fees for the Customer.
- 7. Termination:** Failure to make any payment due or to perform any obligation under this agreement constitutes default of the agreement and all unpaid amounts shall become immediately due and payable to CVTC. Customer may be toll restricted if past due balances are unpaid.
- 8. Assignment:** The customer may not assign, transfer, or dispose of, in any manner, any of its rights or obligations under this Agreement unless approved by the Company.

Customer Signature: _____ **Date:** _____

**LETTER OF AUTHORIZATION
Long Distance Telephone Services**

By signing below, I authorize Copper Valley Long Distance to become the provider of long distance services for the account telephone number(s) listed below. This letter authorizes Copper Valley Long Distance to place orders on my behalf for the provision of long distance services until otherwise revoked. I understand that it may take up to 4 business days for this change to be implemented.

I understand that I may only designate one primary carrier for my interLATA calls, (including international and interstate) and one primary carrier for my intraLATA, intrastate calls.

I certify that I have the authority to make such designations on the services listed below.

Billing name on account: _____

Billing address of account: _____

Primary number to be changed: _____

Please check one: Intrastate calls Interstate

Additional number to be changed: _____

Please check one: Intrastate calls Interstate

Additional number to be changed: _____

Please check one: Intrastate calls Interstate

Additional number to be changed: _____

Please check one: Intrastate calls Interstate

Authorized Signature: _____

Printed Name: _____

Contact Telephone number: _____

Dated: _____

For [NAME OF COMPANY]: _____

NOTICE OF CHANGE _____ (date) _____ (initial)